



**Title: Network Engineer**

**Location: New York, NY**

**Job Description (Essential Job Functions):**

- Planning & designing various carrier service networks and infrastructures;
- Testing & Implementing the designed networks and efficiently transfer said knowledge to the SI Engineers;
- Providing cross-company high level technical support for all Engineers;
- Configure and install various network devices, services and servers;
- Manage, maintain and monitor multiple networks;
- Supervise demonstrations and development schedules, while allowing mechanical and software engineering access to the Sales and Engineering departments;
- Write technical documents and presentations for technical and design meetings;
- Supervise technical assistance and support. via on-site or via phone or email, for all incoming queries and issues related to applications, computer systems, softwares, and/or hardwares;
- Supervise daily performance of computer systems;
- Travel to project sites to preform start-ups, integrations, trouble-shootings, and training services;
- Resolve technical problems with Local Area Networks (LAN), Wide Area Networks (WAN), and other systems;
- Follow up with customers to ensure all issues have been resolved;
- Keep the customer's data updated, and share information with co-workers;
- Keeping informed of latest telecom trends, in order to keep track of the latest developments within the U.S. IT industry, such as services, networks, products, and technologies of other vendors and/or carriers and the customer's applications;
- Work alongside other engineer to ensure that said engineers are acquiring the necessary skill sets to perform their job functions and meet the set departmental and individual goals; and
- Perform any and all other related duties, as assigned by KDDI America, from time to time.

**Required Qualifications/Skills:**

- 5+ years of experience as Network and Sever engineer;
- Strong customer service skills;
- Ability to handle client and customer issues tactfully, technically and professionally;
- Highly organized and detail-oriented;
- Creative, analytical, and driven;
- Thrives in a fast-paced work environment;
- Enjoys complex problem-solving and collaboration; and
- Ability to work in a team-oriented and collaborative environment.