



Title: Network Support Technician

Location: Los Angeles, CA

Job Description (Essential Job Functions):

1. Operation and Maintenance at 24/7/365 Network Operation Center;
2. Dealing with other carrier;
3. Customer Support;
4. Submarine Cable System Operation;
5. Installing equipment and cable;
6. Manage colocation service in data center;
7. Office Work; and
8. Perform any and all other related duties, as assigned by KDDI America, from time to time.

Qualification / Requirements:

1. Must be bilingual in Japanese and in English
2. Basic PC Skills (Microsoft OS, Word, Excel, etc)
3. Shift position including night shift and weekends (rotation)
4. Must be legal work authorization