



Title: Senior System Engineer

Location: New York, NY

Job Description (Essential Job Functions):

- Collaborates with sales team to ensure making a competitive and reliable SI proposal for purposes of fulfilling the business objectives and processes of the customers;
- Works with all project members to define business requirements and systems goals, and to identify and resolve business systems related issues
- Performs cost-benefit and return on investment analyses, for all proposed systems in order to aid the sales team in drafting the customer proposal;
- Conducts research on software and systems products to justify the recommendations and to support the purchasing efforts;
- Interacts and negotiates with vendors, outsourcers, and contractors to secure the required system-related products and services.
- Proposes and creates system design models, specifications, diagrams, and charts;
- Integrates servers, including but not limited to database, e-mail, printer, and backup servers and their associated software into the enterprise systems;
- Creates and maintains all required documents as they relate to system configurations, mapping, processes, and service records;
- Ensures compatibility and interoperability of all proposed systems;
- Coordinates and performs in-depth tests, including but not limited to end-user reviews, for modified and new systems;
- Monitors and tests system performances, and prepares and deliver system performance statistics and reports;
- Provides orientation and training to all end users for all modified and new systems; and
- Performs any and all other related duties, as assigned by KDDI America, from time to time.

Required Qualifications/Skills:

- Japanese business level and English business level required;
- Knowledge of Networks, Servers, Telephone systems, PCs and Printers required; and
- Strong Communication skills;
- Proven experience in overseeing the design, development, and implementation of software systems, applications, and related products;
- Proven experience with systems planning, security principles, and general software management best practices;
- Excellent understanding of the organization's goals and objectives;
- Knowledge of applicable data privacy practices and laws;
- Good project management skills;
- Excellent written, oral, and interpersonal communication skills;
- Ability to research and troubleshoot all systems related issues and products as required;
- Ability to effectively communicate, both in technical and user-friendly language;

- Highly self-motivated about technology;
- Proven analytical and creative problem-solving abilities;
- Strong customer service orientation; and
- Ability to work in a team-oriented and collaborative environment.