

KDDI America Monitoring Service

Comprehensive monitoring and maintenance

Comprehensive monitoring and maintenance

24x7 comprehensive monitoring and incident management for NW devices, Servers, Storage devices and Applications whether in traditional data centers or remote site locations.

Bilingual customer support

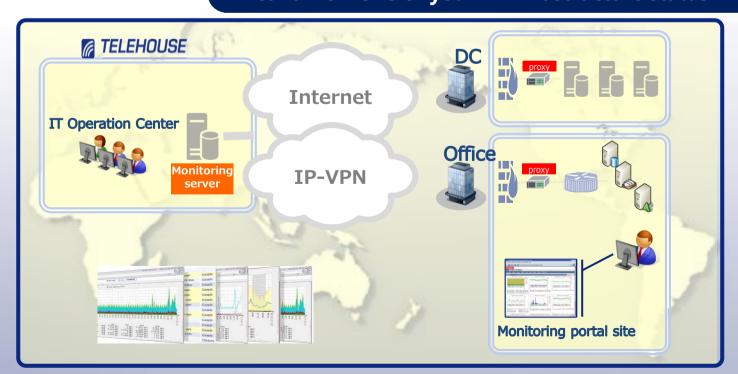
Our experienced technicians provides bilingual support (*)
(English and Japanese) on your day to day IT operation.

(*) Japanese support provided during Eastern Time business hours only

Monitoring portal site

Our monitoring portal site provides deep visibility into faults, events, performance and resource utilization for all of your IT infrastructure.

Real time views of your IT infrastructure status



Centralized monitoring and total visibility of your IT infra

KDDI America Monitoring Service

Service Overview

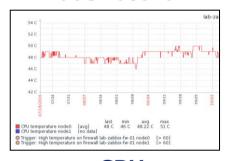
Customer support	24x7 customer support desk for all KDDI services
Proactive Monitoring	24x7 real time monitoring on your network devices and servers
	Comprehensive management for your IT infrastructure
Incident management	Remote troubleshoot, status updates and vendor management
	Minimize down time by referring to incident history

Monitoring Portal site

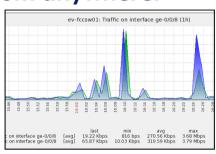
Access the monitoring portal site from anywhere.



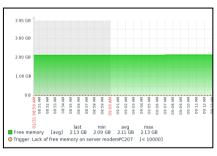
dashboard



CPU



traffic



Memory

See More Features

http://us.kddi.com/products_services/detail2/monitoring-service.html

Free Trials!

Sign up for a free 30 day trial and experience the benefits IT infrastructure monitoring

https://us.kddi.com/contact/detail/id=21

For further information please contact the below:



KDDI America Inc.
URL: http://www.us.kddia.com

Tel: 212-295-1200

Email: siquote@kddia.com